



UNIVERSITY OF ILLINOIS AT CHICAGO POLICE DEPARTMENT

2021 GOALS AND OBJECTIVES

The Goals and Objectives for the UICPD are:

A. Continue to Improve Service to the Campus Community.

This goal can be accomplished by achieving the following objectives:

- 1) Ensure department members are responding to all calls for service, emergency and non-emergency, in an efficient and safe manner.
- 2) Requiring department members to have a positive and helpful disposition during all interactions with the campus community, regardless of the nature of the interaction.
- 3) When incidents are reported to department members and UICPD is not the primary agency of jurisdiction, department members will assist community members in contacting the correct agency.
- 4) Providing opportunities for the campus community to be educated and informed of the police services available to them via the Department's Police Advancing Community Engagement (PACE) Unit and improved utilization of the Department's website.
- 5) The creation and use of a Campus Community Survey to improve the quality of service provided by the UICPD and gain a better understanding of the community members we serve.
- 6) Improve our contact and follow-up with crime victims and witnesses.
- 7) Conduct regular reviews of personnel assignments and reassign members to more appropriate duties/positions when appropriate.

B. Improve Property and Evidence Procedures.

This can be accomplished by:

- 1) Adjusting the property intake and receipt process to allow for a fully computerized process.
- 2) Adjusting evidence submission procedures as changes are made to the law or best practices.

C. Decrease Expenses Without Impacting the Quality of Service Provided.

This goal can be accomplished by achieving the following objectives:

- 1) Working with the private sector on community and crime prevention programs and/or initiatives.
- 2) Applying for applicable federal, state, local, and private grants as they become available.
- 3) Better utilizing the property management system to avoid lost/misplaced items.

D. Minimize Exposure to Liability

This goal can be accomplished by achieving the following objectives:

- 1) Pursuing accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA).
- 2) Annually review and update, as necessary, the pursuit and emergency driving policies.
- 3) Implementing and utilizing an updated Early Intervention System.
- 4) Develop and implement a Peer Support Program.
- 5) Continue to maintain a high level of discipline via the swift and appropriate disposition of documented infractions and official complaints.

E. Improve Career Development Programs and Opportunities for Personal Growth.

This goal can be accomplished by:

- 1) Encouraging department members to take advantage of the University Tuition Waiver Program.
- 2) Continuing to send department members to specialized training and career development whenever possible to improve their work performance and ability.
- 3) Whenever possible, provide mentorship and participatory management opportunities via the use of committees.

F. Improve Utilization of the Record Management System (RMS) in the Review and Analysis of Calls for Service and Enforcement Actions.

This goal can be accomplished by:

- 1) Ensuring department members are entering all available information in present systems.
- 2) Reviewing the present system to gain a better understanding of analysis and report options.
- 3) Creating additional inputs for information that will aid in review and analysis.

G. Improve the Field Training Officer Program.

This goal can be accomplished by:

- 1) Applying for training grants to train additional Field Training Officers (FTOs).
- 2) Staying abreast of updates to required training and, whenever possible, develop in-service training programs to provide department members with as much training as possible.